

Voice of Customer Table 1 (partial)

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Employee	VOC	Who	What	Where	How	Safety Issues	Integrated Data
Assembler	90 sec. dose, "I know that 5 sec. is enough."	Assembler, female, tech school grad, ...	Assembling parts, dispensing adhesive, aligning part and then bonding on standard product	XOXO, 20,000 sq. ft light industrial factory, ESD safe work cell, class 1000 clean, controlled environ, extreme ESD control, low vibe...	Singly deliver UV light via handheld light wand, repetitive motion of spot across the cure zone, process non-optimized, 90 sec. dose, "I know 54 sec. is enough," use integral timer on lamp case, process obtained via ...	Toxicity of chemistry, accidental exposure, stray light, ... toxic solvents	Shorter process time. More precise delivery of light. Set time once. Better understanding of process and chemistry. .... ..... ... Faster processing. Potential for repetitive stress injuries. Integrate controls with handheld device.....